

PAYMENTS TERMS

1. A deposit payment of 30% is required to confirm a reservation in low, mid & high season; 50% for Christmas/New Year period
2. The balance payment for all seasons is due 45 days prior to guest arrival; Christmas/New Year period balance is due 60 days prior to guest arrival
3. All payments are required to be made by bank transfer net of all charges
4. A valid credit card will be required prior to check in to guarantee incidental charges as well as any possible damage that might occur during the stay.
5. If for whatever reason the main guest does not have a valid credit card with the required balance, cash (USD, EUR, GBP) will be accepted.

CANCELLATION CONDITIONS FOR STANDARD RENTALS

1. If it becomes necessary to cancel all or any part of the booking, WRMC must be notified in writing (email acceptable). The cancellation will take effect from the day the written is received confirmation
2. The following cancellation charges are applicable depending on when the notification of the cancellation is received in writing and the period of stay
3. The below cancellation charges also apply if WRMC cancels the booking due to non-payment of the balance
4. If the dates of the booking require to be amended, this may be treated as a cancellation of the original booking and cancellation charges may apply
5. Any change to the original reservation is subject to the approval of WRMC.
6. Early departure penalty will be subject to negotiation with our Manager on Koh Samui.

Low, Medium and High Seasons:

30 days or more before arrival date:

All Payments are forfeited but credited for 12 months from the date of the cancellation confirmation by the villa management company reservations department.

The credit can be used by the client or anyone on their behalf for any future period and solely for the villa initially reserved subject to availability of the villa

Within 1 and 29 days before arrival date:

All rental payments are forfeited.

Christmas and New Year Period:

75 days or more before arrival date:

All Payments are forfeited but credited for 12 months from the date of the cancellation confirmation by the villa management company reservations department.

The credit can be used by the client or anyone on their behalf for any future period and solely for the villa initially reserved subject to availability of the villa

Within 1 and 74 days before arrival date:

All rental payments will be forfeited.

CORPORATE RESPONSIBILITY

In line with our Corporate Responsibility, we reserve the sole and exclusive right to request any guest to vacate a property in case.

- 1- Male or female joiners are invited over to the property, as none registered guests
- 2- Any illegal activities with under age individuals are witnessed (guests would be summoned to the local police and authorities)
3. Any other illegal or inappropriate behavior, within the private boundaries of the property (use of drugs, pornographic movies or photographs, sexual trafficking,...) will be reported to the police and use of the Property will be terminated, with no refund
4. No refund would be applicable.