

Payment Terms

50% non-refundable deposit upon confirmation.

Balance payable 45 days prior to check-in date.

If booking is within 45 days of check-in date, full payment is to be made at time of booking.

Cancellation Policy

31 - 180 days from check-in date:

50% of total rental amount will be charged.

Within 30 days of arrival date:

100% of total rental amount will be charged. All rental payments are forfeited.

The above cancellation charges also apply if the management company cancels the booking due to non-payment of the balance. If the dates of the booking require to be changed or amended, this may be treated as a cancellation of the original booking and cancellation charges may apply

For early departure, all rental payments will be forfeited.

Payment and cancellation terms for promotion offers may vary.

All cancellations must be received in writing.

Any refund is subject to the exchange rate at the time of booking and the property will retain the difference in rate should it be higher in value than the original payment.

Security Deposit

A security deposit of US\$165 or THB 5,000 cash is required at check-in.

This is to cover the cost of any damage, loss or breakages during the rental period of the property or their contents.

This amount is fully refundable at departure if there are no claims deduction for loss or damage.