

Payment Terms

50% deposit upon confirmation.

Balance payable 75 days prior to check-in date.

If booking is within 75 days of check-in date, full payment is to be made at time of booking.

Cancellation Policy

30 days or more from check-in date:

All payments are forfeited but credited for 9 months from the date of the cancellation confirmation by the villa management reservation department. The credit amount can be used by the client or anyone on their behalf for any reservation, during any period upon availability and solely for the villa initially reserved.

Within 30 days of arrival date:

All rental payments are forfeited. A full or partial refund is solely applicable in the event that the management company secures another reservation covering partially or fully the initial cancelled reservation.

Christmas and New Year Period:

For any cancellation after the deposit and/or balance payment, all payments are forfeited and a full or partial refund is solely applicable in the event that the management company secures another reservation covering partially or fully the initial and cancelled reservation.

The above cancellation charges also apply if the management company cancels the booking due to non-payment of the balance. If the dates of the booking require to be changed or amended, this may be treated as a cancellation of the original booking and cancellation charges may apply

For early departure, all rental payments will be forfeited.

Payment and cancellation terms for promotion offers may vary.

All cancellations must be received in writing.

Any refund is subject to the exchange rate at the time of booking and the property will retain the difference in rate should it be higher in value than the original payment.

Security Deposit

A security deposit may be payable with the payment of the balance. This is to cover the cost of any damage or breakages during the rental period of the Villas or their contents. It may also be used to cover the cost of the use of telephones and other services.

If requested this amount will be returned to guests at the time of departure, less any such costs.