

Payment Terms

50% deposit upon confirmation.

Balance payable 45 days prior to check-in date.

If booking is within 30 days of check-in date, full payment is to be made at time of booking.

Cancellation Policy

30 days or more from check-in date - all payments are forfeited but credited for 6 months from the date of the cancellation confirmation by the villa reservation department. The credit amount can be used by the client or anyone on their behalf for any reservation, during any period SUBJECT TO AVAILABILITY and solely for the villa initially reserved.

Within 30 days of arrival date - all rental payments are forfeited. The above cancellation charges also apply if villa cancels the booking due to non-payment of the balance. If the dates of the booking require to be changed or amended, this may be treated as a cancellation of the original booking and cancellation charges may apply. Any change to the original reservation is subject to the approval of the villa.

For early departure, all rental payments will be forfeited.

Payment and cancellation terms for promotion offers may vary.

All cancellations must be received in writing.

Any refund is subject to the exchange rate at the time of booking and the property will retain the difference in rate should it be higher in value than the original payment.

Security Deposit

A security deposit of ONE night's rental is payable to the villa with the payment of the balance. This is to cover the cost of any damage or breakages during the rental period of the villa or its contents. It may also be used to cover the cost of the use of telephones and other services. This amount will be returned to the client at the time of departure, less any such costs. This deposit may be released back to the client 7 days after departure provided there are no claims by the villa.